A student has the right to seek a remedy for a dispute or disagreement through a designated complaint or grievance procedure. Dakota County Technical College (DCTC) has established procedures for handling complaints and grievances. These procedures shall not substitute for other specific grievance procedures in other MnSCU Board policies and procedures, other DCTC policies or procedures, or any regulations or negotiated agreements.

Students are encouraged to use other available informal means to have decisions reconsidered before filing a complaint or grievance.

No retaliation of any kind shall be taken against a student for participation in a complaint or grievance.

Data privacy rights shall also be protected by these procedures.

Reference: MnSCU Policy 3.8 – Student Complaints and Grievances
MnSCU Procedure 3.8.1 – Student Complaints and Grievances

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