The mission of Hennepin County is to enhance the health, safety, and quality of life of our residents and communities in a respectful, efficient and fiscally responsible way.
All information in this directory may be reproduced

Corrections or updates should be sent to Hennepin County CMAP

Updates will be made quarterly

April 2015
# ADULT MENTAL HEALTH SERVICES

Services are listed under Mental Health or Chemical Health Services. Services for persons with a MI/CD dual diagnosis are listed in both sections.

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HENNEPIN COUNTY INITIAL CONTACT & ASSESSMENT

Hennepin County Government Center
300 South Sixth Street
Minneapolis, MN 55487-0140

www.co.hennepin.mn.us
Phone: 612-348-4111
Fax: 612-317-3129

Hours: 8am - 4:30pm, Monday through Friday
*After hours messages will be returned on the next business day. E-mail responses will be sent within one working day.

The Initial Contact & Assessment (ICA) program consolidates intake for most programs and connects consumers to the level of service that best meets their needs. Front Door response ranges from connecting callers to community resources or other providers, providing education and consultation, or providing intake into county-operated programs.

Initial requests are answered by an ICA screener, who helps callers define their service needs and offers consultation about how those needs can be met. The screener is also available to assist callers in contacting an appropriate provider.

If a caller seems to require county intervention, the caller will be connected to an ICA service planner, who will do a more thorough evaluation of needs and provide short-term case management. The service planner will assess client eligibility for possible ongoing services from the county or a contracted provider.

ADULT PROTECTION SERVICES

Hennepin County Government Center
300 South Sixth Street
Minneapolis, MN 55487-0140

www.co.hennepin.mn.us
Common Entry Point: 612-348-8526
Adult Protection Intake
Adult Protection Field Investigations

Hours: 8a.m. - 5:30p.m., Common Entry Point Line answered 24 hours/7 days/week

Services: The Hennepin County Common Entry Point of Adult Protective Services receives, assesses and refers all Vulnerable Adult maltreatment reports that occur in Hennepin County. Adult Protection social workers investigate reports of alleged abuse, neglect, and financial exploitation of Vulnerable Adults who are unable to protect themselves due to physical or mental impairments. Through the provision of protective social services, staff assists clients in establishing a network of support to help reduce their risk of further harm. When legal intervention is required to protect a Vulnerable Adult from harm, Adult Protection staff can assist with civil commitment, an order for protection, the removal of a perpetrator, and with the appointment of a guardian or conservator.
ADULT REHABILITATIVE MENTAL HEALTH SERVICES (ARMHS)

ARMHS are designed for persons age 18 or older with a diagnosed medical condition (such as mental illness or traumatic brain injury) who can benefit from rehabilitative mental health services. Services enhance psychiatric stability, social competencies, personal and emotional adjustment, and independent living skills, when these abilities are impaired by the symptoms of mental illness. ARMHS services instruct, assist, and support the recipient in developing skills in interpersonal communication, community resource utilization and integration, relapse prevention, mental illness symptom management, budgeting and shopping, healthy lifestyle, cooking and nutrition, and transportation. Other services include crisis assistance, medication education and monitoring, employment-related, and transition to community living services. Hennepin County does not contract for or purchase ARMHS services. The State of Minnesota Department of Human Services certifies ARMHS services providers. More information can be obtained from the DHS website: www.dhs.state.mn.us, in the Disabilities: ARMHS section.

The following agencies are currently certified to provide ARMHS services in Hennepin County:

- **Accend Services Inc.**
  725 36 1/2 Ave NE
  Minneapolis MN 55418
  Phone: 612-481-2680
  Fax: 763-226-2525

- **Alliance Health Care**
  2260 Cliff Road
  Eagan, MN 55122
  Phone: 651-895-8030
  Fax: 651-895-8070

- **Associated Clinic of Psychology**
  3100 West Lake Street, Suite 210
  Minneapolis, MN 55416
  Phone: 612-925-6033
  Fax: 612-925-8496

- **BeechWood, Inc.**
  3901 Chicago Avenue South
  Minneapolis MN 55407
  Phone: 612-824-0415
  FAX: 612-825-0789

- **Bristol Place Home Health Services**
  412 Ridgewood Avenue
  Minneapolis, MN 55403
  Phone: 612-871-0805
  Fax: 612-871-0455

- **Community University Health Care Center**
  2100 Bloomington Avenue South
  Minneapolis, MN 55404
  www.ahc.umn.edu/cuhcc
  Phone: 612-638-0700
  Fax: 612-638-0685

- **Complementary Support Services**
  6701 Penn Avenue, #301
  Richfield, MN 55423
  Phone: 952-895-1730
  Fax: 612-861-7589

- **Courage Center**
  3915 Golden Valley Road
  Golden Valley, MN 55422
  Phone: 763-520-0378
  Fax: 763-520-0861

- **Emma Norton**
  670 Robert St N,
  St Paul, MN 55101

- **Family Support Services, Inc.**
  1900 Silver Lake Road, Suite 115
  New Brighton, MN 55112
  www.nystromcounseling.com
  Phone: 651-628-4993
  Fax: 651-379-1772

Revised 1/13/2015
▪ Goodwill/Easter Seals of Minnesota
  1821 University Ave W, Suite N187
  St. Paul, MN 55104
  Phone: 651-379-5874
  Fax: 651-379-5804

▪ Guild Incorporated
  130 South Wabasha, Suite 90
  St. Paul, MN 55107
  Phone: 651-457-2248
  Fax: 651-455-4344

▪ HealthStar Home
  1508 East Franklin
  Minneapolis, MN 55404
  Phone: 612-871-3700

▪ Hope Alliance Health Inc.
  Fardowsa Mohamed
  1516 West Lake Street, Suite 106
  Minneapolis, MN 55418
  Phone: 206-883-0990
  Fax: 612-224-2388
  hopealliancehealth@gmail.com

▪ H.S.I. New Generations
  1550 East 78th Street
  Richfield, MN 55423
  Phone: 612-676-1604
  Fax: 612-379-8235

▪ Mental Health Resources
  Seward Community Support Program
  2105 Minnehaha Avenue
  Minneapolis, MN 55404
  www.mhresources.com
  Phone: 612-333-0331
  TDD: 612-333-0331
  Fax: 612-333-5614

▪ Mental Health Systems
  6600 France Ave S, Suite 230,
  Edina, MN 55435
  Phone: 952-835-2002
  Fax: 952-835-9889

▪ Metro Behavioral Health LLC333
  2525 East Franklin Avenue, Suite 200W
  Minneapolis MN 55406
  Phone: 612-767-7770
  Fax: 612-767-7772

▪ Metro Psychology Support Services
  Adult Rehabilitation Mental Health Services
  Court International Building
  2550 University Avenue W. Suite #163
  South St. Paul, MN 55414
  Phone: 651-645-7971
  Fax: 651-654-7972

▪ Metro Social Services, Inc.
  345 University Avenue South, Suite A
  South St. Paul, MN 55414
  Phone: 651-647-0647
  Fax: 651-647-1075

▪ Open Cities Health Center
  409 Dunlop Street
  St. Paul, MN 55104
  Phone: 651-251-5921
  FAX: 651-251-5995

▪ Options Family and Behavior Services
  501 Highway 13, Suite 108
  Burnsville, MN 55337
  Phone: 952-564-3010
  Fax: 952-564-3031

▪ Pathways Counseling Center, Inc.
  1919 University Avenue, Suite #116
  St. Paul, MN 55104
  Phone: 651-641-1555
  Fax: 651-641-0340

▪ Perspectives, Inc.
  3381 Gorham Avenue
  St. Louis Park, MN 55346
  Phone: 952-926-2600
  Fax: 952-926-9395
- Professional Resource Network Inc.
  2740 American Boulevard West, Suite 100
  Bloomington MN 55431
  Phone: 952-905-2159
  FAX: 952-858-8835

- Progressive Individual Resources
  220 South Robert Street, Suite 200
  St. Paul, MN 55107
  Phone: 651-222-6567
  FAX: 651-222-6713

- Reach For Resources
  1001 Highway 7, Room 235
  Hopkins, MN 55305
  Phone: 952-988-4177
  Fax: 952-988-4020

- Recover Health Resource
  Asad Mohammed
  3055 Old Hwy 8, Suite 12,
  St. Anthony MN 55418
  Phone: 612-844-0905
  recoverhealthresource.info@gmail.com

- Reihan Company
  Kalmudin Hassan, President
  7455 France Ave, Suite 286,
  Edina MN 55435
  Phone: 952-212-1146
  Reihan.company@gmail.com

- Res Care Minnesota
  Thomas Alf
  5615 Brooklyn Blvd, Suite 200,
  Brooklyn Center MN 55429
  Phone: 612-490-8018
  Fax: 763-537-7162

- Resource Recovery Resources
  Claude Maddox, Director
  1900 Chicago Avenue,
  Minneapolis MN 55404
  Phone: 612-752-8583
  CMaddox@resource-mn.org

- Rise Inc.
  8406 Sunset Road Northeast
  Spring Lake Park, MN 55432
  Web site: www.Rise.org
  Phone: 763-786-8334
  Fax: 763-786-0008

- South Metro Human Services, Inc.
  400 Sibley Street, Suite 500
  St. Paul, MN. 55101
  Phone: 651-291-1979
  Fax: 651-291-7378

- Summit Guidance Center,
  1437 Marshall Avenue, Suite 106,
  St. Paul MN 55104
  651-276-0607

- Spectrum Community Mental Health
  1825 Chicago Avenue South
  Minneapolis, MN 55404
  www.resource-mn.org/spectrum
  Central Minneapolis Phone: 612-752-8200
  Fax: 612-752-8203
  South Hennepin Phone: 612-752-8350
  Fax: 612-752-8351
  Northwest Hennepin Phone: 612-752-8300
  Fax: 612-752-8301

- Supportive Living Services, Inc.
  5615 Brooklyn Blvd. Suite 200
  Brooklyn Center, MN 55432
  Phone: 763-537-6612
  Fax: 763-537-7162

- Tasks Unlimited
  2419 Nicollet Avenue South
  www.tasksunlimited.org
  Phone: 612-871-3320
assertive community treatment (ACT)

Population Served: ACT clients typically have been unable to live successfully in the community because of serious and persistent mental illness, and may have co-occurring disorders (e.g., SPMI and substance abuse). Histories often include multiple or extended hospitalizations, court-ordered treatment at a Regional Treatment Center, and placements in other restrictive settings. Clients may also have a significant history of homelessness or contact with the criminal justice system as a direct result of their mental illness. Without intensive services they may be considered at imminent risk of civil commitment or nursing home placement and may be unable to secure or maintain more independent living situations. Clients are approved for admission by Initial Contact and Assessment.

Services: Services are provided by an interdisciplinary team that includes psychiatry. Caseloads are 1:10. Services include case management, and services that instruct, assist and support the recipient in skills such as interpersonal communication, community resource utilization and integration, relapse prevention, budgeting and shopping, healthy lifestyle, cooking and nutrition, and transportation. Other services include medication education and monitoring, mental illness symptom management, crisis assistance, health care directives, and transition to community living services.

- **Mental Health Resources, Inc. (MHR)**
  
  2105 Minnehaha Avenue
  Minneapolis, MN 55404
  
  Phone: 612-337-4020
  Fax: 612-337-4035

  Hours: 8 a.m. - 7 p.m., Monday - Saturday and 8 a.m. - 5:00 p.m.

- **People Incorporated**
  
  1309 Girard Avenue North
  Minneapolis, MN 55411
  
  Phone: 612-465-0105
  Fax: 612-465-0107

  Hours: 8 a.m. - 6 p.m., Monday - Sunday

- **ReEntry - Community Treatment Team (CTT)**
  
  1313 5th Street SE, Suite 314
  Minneapolis, MN 55414
  
  Phone: 612-435-7200
  Fax: 612-435-7201

  Hours: 7 a.m. - 7 p.m., Monday - Friday

- **South Metro Human Services, Integrated Community Services**
  
  1313 5th Street SE, Suite 314
  Minneapolis, MN 55414
  
  Phone: 612-435-7200
  Fax: 612-435-7201

  Hours: 8 a.m. - 7 p.m., Monday - Friday (other hours arranged)
- **Supportive Living Services, Inc.**
  5615 Brooklyn Boulevard, Suite 200
  Brooklyn Center, MN 55429
  Phone: 763-537-6612
  Fax: 763-537-7162
  Hours: 8 a.m. - 8 p.m., Monday - Sunday
CASE MANAGEMENT SERVICES

Hennepin County Behavioral Health Case Management

Phone: Call Hennepin County Front Door Access @ 612-348-4111

Services: Direct, community-based services through interdisciplinary teams. These teams assist clients to achieve and maintain safety and stability in the least restrictive community setting possible. Services include case management, basic living and social skills, community intervention, and medication education.

Hennepin County Forensic Case Management

Hennepin County Government Center
300 South Sixth Street
Minneapolis, MN 55487-0140

Phone: 612-348-6978

Services: Social workers provide specialized case management services to clients who are indeterminately committed as Mentally Ill and Dangerous, Sexual Psychopathic Personality, or Sexually Dangerous Person. Supervision and support of participation in treatment and rehabilitation programs is tightly structured. When forensic clients leave inpatient treatment to re-enter the community, case managers monitor compliance with the conditions of release.

Community University Health Care Center

Case Management—See description under Mental Health Outpatient & Counseling Services Programs, page 14.

Jewish Family and Children’s Service

Mental Health Case Management
13100 Wayzata Blvd. (Suite 400)
(Hwy. 394 and Plymouth Road)
Minnetonka, MN 55305

Phone: 952-546-0616
Fax: 952-593-1778

www.jfcsmpls.org
jfcsm@jfcsmpls.org

Hours: 9 a.m. - 5 p.m., Monday - Thursday and 9 a.m. - 4 p.m. on Friday

Services: Case management, advocacy, support, and group activities for adults who have serious and persistent mental illness. The program goal is to assist adults to successfully manage their illness, maintain stable living arrangements, and achieve other personal goals. Counseling and all other JFCS services are available to program participants. JFCS serves the Jewish and general population.

Mental Health Initiatives Team Case Management & CSP Case Management

See listings under CSPs for Charaka, Northwest, Northside and Seward (pages 8-9).

Mental Health Resources, Inc., Case Management Services
2105 Minnehaha Ave.
Minneapolis MN 55404

Phone: 612-333-0331

www.mhresources.com

Hours: 8:30 -5:00 Monday - Friday

Services: Community-based Targeted Case Management services provide person-centered support to adults who have been diagnosed with a serious and persistent mental illness. MHR provides personalized service to individuals living in the community who may have co-occurring medical, social and substance-abuse conditions. Case managers help individuals gain access to services needed to meet their mental health needs and assist them in their
recovery.
**People Inc.**
1315 Girard Ave N, Minneapolis, MN 55411

**Phone:** 612-230-6270
**Fax:** 612-522-7061

**Hours:** 8:00am-5:00pm (other hours arranged)
**Services:** People Incorporated - Team North, offers Targeted Case Management to adults (18+) living in Hennepin County who have severe and persistent mental illness. The service goal is to help persons live safely and productively in the community, to develop self-awareness, and to make positive plans for the future. Services may include developing a goal plan for each person, helping with housing, daily living, chemical and physical health management, financial management, educational/employment opportunities, and the use of resources and services in the community.

**Resource Inc. • Spectrum Case Management Services**
1825 Chicago Avenue S.
Minneapolis, MN 55404

**Phone:** 612-752-8206
**Fax:** 612-752-8201

**Hours:** 8 a.m. - 8 p.m., On-call weekends and after hours.
**Services:** Intensive case management services for adults with serious and persistent mental illness. Services are designed to assist participants to maintain safety and security in the community.

**Tasks Unlimited Mental Health Case Management Services**
2419 Nicollet Avenue South
Minneapolis, MN 55404

**Phone:** 612-871-3320
**Fax:** 612-871-0432

**Hours:** 8:00 a.m. - 10:00 p.m.
**Services:** Targeted Case Management services for adults with serious and persistent mental illness who are participants in the Tasks Lodge & JOB$ programs.

**Touchstone Mental Health Case Management Services**
1925 Nicollet Avenue So
Minneapolis, MN 55403

**Phone:** 612-874-6409
**Fax:** 612-874-0157

**Hours:** 8:30 a.m. - 5 p.m., Monday-Friday (other hours arranged)
**Services:** Targeted Case Management services for adults with a serious and persistent mental illness. Services assist eligible individuals to gain access to medical, social, educational, vocational, and other mental health services, and assist participants to successfully remain in or return to their community. Flexible long-term supports enable many clients to reduce lengthy regional treatment center and community hospital stays or avoid nursing home placement.

Services are based on individual client needs and provided whenever possible in the client’s home. The goal is to maximize clients’ environmental supports for successful community living and to increase clients’ quality of life.
**Touchstone Mental Health Intensive Community Rehabilitative Services (ICRS)**

1925 Nicollet Avenue So.  Phone: 612-874-6409  
Minneapolis, MN 55403  Fax: 612-874-0157  

**Hours:** 8:30 a.m. - 5 p.m., Monday-Friday (other hours arranged)  
**Services:** Intensive rehabilitation services for adults with a serious and persistent mental illness. Services assist participants to successfully remain in or return to their community, and to practice ways to manage their mental illness symptoms and chemical health concerns. Rehabilitation goals can include independent living, vocational goals, and recovery goals. Flexible long-term supports help many clients reduce lengthy hospital stays or avoid nursing home placement. Service are based on individual client needs and provided whenever possible in the client’s home. Touchstone ICRS is most often accessed and provided in conjunction with Touchstone Case Management Services.

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### COMMITMENT & COMMITMENT ALTERNATIVES

**CART (Commitment Alternative Response Team)**

Short-term (under 90 days) intensive services aim to reduce commitments to Anoka-Metro Regional Treatment Center and other RTCs. The team focuses on early intervention services for people referred by Hennepin County Prepetition Screening or the adult crisis team (COPE).

Clients must be a Hennepin County resident. Services include crisis management, case management, medication management, housing assistance, supportive services, and eligibility determination. Services are provided directly and through contracted agencies.

CART consults with medical providers and collaborates with Community Support Programs. When appropriate, CART refers consumers to an ACT (Assertive Community Treatment) team specifically designed to serve homeless people who are diverted from Anoka Regional Treatment Center, and facilitates access to chemical dependency treatment services.

**Prepetition Screening Program (PSP)**  
Hennepin County Government Center  
300 South Sixth Street  
Minneapolis, MN 55487-0160  

**Intake Line Hours:** 7 a.m. - 3:30 p.m., Monday - Friday

**Services:** Psychiatric social workers, psychologists, nurses, and chemical health counselors screen individuals who are being considered for commitment because of problems related to mental illness, chemical dependency, or developmental disabilities. The program attempts to prevent unnecessary petitions and commitments by diverting individuals to voluntary alternatives whenever possible. In cases where no alternative exists, the program facilitates the commitment process by working with the treatment community, the county attorney’s office, and the family. The PSP process typically takes place in a hospital setting while the patient is on a 72-hour hold, but clients may also be in a community setting. In order to obtain a screening, there must be a “Petitioner” (someone interested in committing a person) and an “Examiner’s Statement” (an official statement signed by a Medical Doctor, Ph.D. Psychologist, or advanced practice nurse).
COMMUNITY SUPPORT PROGRAMS (CSPs)

These programs provide easy access to services for people with serious and persistent mental illness who have a history of crisis and destabilization and need ongoing assistance to maintain community stability. Services address both mental health and chemical health issues.

Mental Health Initiative Teams, also located at CSPs, provide team-based intensive case management services. CSPs also provide Rule 79 step-down case management for persons ready to leave intensive case management services.

CSPs can make referrals to other mental health resources such as outpatient treatment, crisis intervention, case management, and employability services. Program hours are flexible and include evenings and weekends.

A referral to CSP services can be made by contacting the Front Door Screeners at (612)348-4111 or e-mail: HSPH.Frontdoor.Screener@co.hennepin.mn.us.

CSP Program Sites:

<table>
<thead>
<tr>
<th>South Hennepin County</th>
<th>Charaka CSP</th>
<th>Phone: 612-752-8350</th>
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<tbody>
<tr>
<td></td>
<td>7888 12th Avenue South</td>
<td>TDD: 612-752-8350</td>
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<tr>
<td></td>
<td>Minneapolis, MN 55425</td>
<td>Fax: 612-752-8351</td>
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<tr>
<th>Central Hennepin County</th>
<th>Light House</th>
<th>Phone: 612-752-8200</th>
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<tbody>
<tr>
<td></td>
<td>1825 Chicago Ave. S.</td>
<td>TDD: 612-752-8019</td>
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<td></td>
<td>Minneapolis, MN 55404</td>
<td>Fax: 612-752-8203</td>
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<tr>
<th>Northwest Hennepin</th>
<th>Northwest CSP</th>
<th>Phone: 612-752-8300</th>
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<tbody>
<tr>
<td></td>
<td>7000 57th Avenue N., Suite 100</td>
<td>TDD: 612-752-8300</td>
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<tr>
<td></td>
<td>Crystal, MN 55428</td>
<td>Fax: 612-752-8301</td>
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<tr>
<th>North Hennepin</th>
<th>Northside CSP</th>
<th>Phone: 612-521-2116</th>
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<tr>
<td></td>
<td>1309 Girard Avenue North</td>
<td>TDD: 612-521-2116</td>
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<tr>
<td></td>
<td>Minneapolis, MN 55411</td>
<td>Fax: 612-287-9818</td>
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<tr>
<th>Seward</th>
<th>Seward CSP</th>
<th>Phone: 612-333-0331</th>
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<tr>
<td></td>
<td>2105 Minnehaha Avenue</td>
<td>TDD: 612-333-0331</td>
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<td></td>
<td>Minneapolis, MN 55404</td>
<td>Fax: 612-333-5614</td>
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<td></td>
<td>e-mail: <a href="mailto:sewardcsp@mhresources.com">sewardcsp@mhresources.com</a></td>
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<tr>
<th>West Hennepin County</th>
<th>Vail Place</th>
<th>Phone: 952-938-9622</th>
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<tbody>
<tr>
<td></td>
<td>15 Ninth Ave. South</td>
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<tr>
<td></td>
<td>Hopkins, MN 55343</td>
<td>Fax: 952-938-7934</td>
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<td>e-mail: <a href="mailto:info@vailplace.org">info@vailplace.org</a></td>
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<th>Southwest Calhoun/Isles</th>
<th>Vail Place</th>
<th>Phone: 612-824-8061</th>
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<tbody>
<tr>
<td></td>
<td>1412 West 36th Street</td>
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<td></td>
<td>Minneapolis, MN 55408</td>
<td>Fax: 612-824-9474</td>
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<td>e-mail: <a href="mailto:info@vailplace.org">info@vailplace.org</a></td>
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Community Outreach for Psychiatric Emergencies (COPE)

Mobile Crisis Team **Phone:** 612-596-1223

**Hours:** 24 hours per day, 7 days per week

**Services:** COPE is a multi-disciplinary, mobile crisis response team serving adults 18+ in Hennepin County. Team members are available 24/7 to provide outreach to individuals experiencing a mental health crisis. Mobile crisis services include the following: onsite crisis assessments; risk assessments; help with de-escalating the crisis situation; helping with safety planning; referrals to a hospital for further evaluation or placement at a crisis residence; and referrals for COPE stabilization services as appropriate. COPE responds to situations that occur within the geographic boundaries of Hennepin County though residency is not necessary for initial services. Calls are accepted from persons referring themselves, treatment professionals, residential facilities, family members, or any concerned individual. The primary goal of COPE mobile crisis services is to help people to manage their mental health crises in their current setting.

**Crisis Connection**

P.O. Box 23090
Richfield, MN 55423
[www.crisis.org](http://www.crisis.org)

**24/7 Community Call Center:** 612-379-6363
**Phone:** 612-379-6388
**Fax:** 612-379-6391
**Men’s Line:** 612-379-6367
outside the metro area: 866-379-6363

**Hours:** 24 hours/day, 7 days/week

**Services:** Free and confidential telephone counseling provided by trained volunteers supervised by professional staff. Early intervention and brief supportive counseling for callers with issues of depression, stress and anxiety, domestic violence, parent/child conflicts, family issues, loneliness, grief and loss, suicidal ideation and chronic mental illness.

The Men’s Line is for men wanting to speak to another male about men’s issues.

**HCMC Acute Psychiatric Services (APS)**

Hennepin County Medical Center
701 Park Avenue South
Minneapolis, MN 55415

**Phone:** 612-873-3161
**Fax:** 612-904-4232

**Hours:** 24 hours per day, 7 days per week

**Services:** Emergency evaluation and short-term treatment for persons in a psychiatric crisis. The center works closely with other professionals, agencies, and community resources. Services include: crisis intervention phone service, immediate help and referral for persons threatening suicide; and walk-in crisis services on a

**Nancy Page Crisis Stabilization Program • People Incorporated**
Hours: 24 Hours, 7 Days/Week

Services: Residential Treatment Crisis Stabilization services for individuals experiencing a mental health crisis which may lead to significantly reduced functioning or hospitalization if untreated. The program assists individuals in resolving the circumstances that brought them to the facility, develops a Crisis Stabilization Plan within 24 hours of admission, and designs a Crisis Prevention Action Plan. Psychiatric consultants are available to evaluate and prescribe medications if necessary, and medical staff coordinate psychiatric care with existing mental health providers.

Recipients must have a Crisis Assessment completed by an authorized health provider prior to admission. The majority of referrals are screened by the Hennepin County COPE crisis team.

All Minnesota State Health Plans and many private health insurance plans cover crisis services. Hennepin County pays for crisis services for eligible uninsured county residents. Group Residential Housing funds pay room and board costs for eligible clients.

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DEAF AND HARD OF HEARING SERVICES

Deaf Supportive Living (DSL) People, Incorporated

- Assisted Living Plus
  726 NE 2nd Street
  Minneapolis, MN 55413
- Penn House
  Adult Foster Care
  1800 Penn Avenue North
  Minneapolis, MN 55411
- Scott House
  Adult Foster Care
  7573 Scott Avenue North
  Brooklyn Park, MN 55443

Phone: Voice: 651-955-2626
TTY: 612-379-1032
Fax: 612-331-3587

Phone: Voice: 612-521-0642
TTY: 612-521-9869
Fax: 612-521-9889

Phone: Voice/TTY: 763-503-9343
Fax: 763-503-9813

Hours: Vary according to client need.

Services: Services to individuals who are deaf, hard of hearing, or deaf/blind, and have a mental illness. The Assisted Living Plus program houses up to 10 individuals. The Penn and Scott Houses provide adult foster care for up to 4 individuals in each house. The goal is to assist residents to develop the skills necessary to live, work, and socialize in the community. The services provide a safe environment in which residents can practice new skills such as socialization, cooking, money management, and hygiene.

Deaf Mental Health Services (DMHS) • People Inc.

Community Support and Housing Support Services

726 NE 2nd Street
Minneapolis, MN 55413

Phone: Voice: 612-379-1070
TTY: 612-379-1079
Fax: 612-331-4547

Revised 1/13/2015
Services: A drop-in center for individuals who are deaf or hard of hearing and have a mental illness. The center offers educational groups in socialization; problem solving; values clarification, goal setting; self-awareness; behavior management; communication; physical, mental health, and stress management; sexuality and relationships; leisure skills; nutrition and meal planning; safety skills, community resources; money management; and basic survival communication.

DMHS also offers outreach housing support services to foster independence for individuals who are living on their own, with family, or with friends. Staff visit clients in their homes and assist them with a wide variety of goal areas. Staff also monitor participants for signs of decompensation and communicate with appropriate mental health professionals.

Housing Subsidies

- **Bridges** is a temporary state rental subsidy program similar to Section 8, for low-income adults with SPMI who are on a Section 8 waiting list. Program applications and guidelines are available through a Hennepin County Behavioral Health Case Manager or Housing Support Specialist at a Community Support Service Program.

- **Transitional Subsidy (TS)** provides a temporary rental subsidy for low income adults with a SPMI who meet income and benefit eligibility criteria, and are receiving mental health support services while on a Section 8 waiting list. The program provides access to housing with supportive services for eligible households. Eligibility is determined by a Hennepin County Behavioral Health Case Manager or contracted case management provider.

- **Shelter Plus Care (S+C)** is a permanent federal subsidy that is not “portable” or transferable to other counties or states. Long-term housing and supportive services are targeted to homeless (must meet federal definition of homeless) low income households with an adult member who has a SPMI. Program applications and guidelines are available through a Hennepin County Behavioral Health Case Manager or a Housing Support Specialist at a Community Support Services Program (CSP).

- **Group Residential Housing (GRH) Demonstration Project** is a state-funded program for adults with a SPMI, chemical dependency, or HIV/AIDS who are living in a non-licensed community setting and who cannot function in an independent living setting without support services. Eligibility criteria include individuals that are not able to secure housing due to significant criminal, rental or credit problems.

Application information and applications can be made directly to:

- Mosaic Apartments 612-871-5800
- ReEntry House 612-243-4112
- Project Offstreets 612-252-1242
- Elim (MI/CD) Families 612-788-1546

**Onetime Funds**
Crisis Housing Funds: Flexible grant funding provides short-term housing assistance to persons receiving inpatient psychiatric treatment. It is administered by Minnesota Housing Partnership (MHP). For an application, contact MHP @ 651-649-1710, ext.100.

RCSS Housing Support Specialist Fund provides a one-time application fee and damage deposit match for persons with SPMI who are Hennepin County residents and are working with a Housing Support Specialist. These funds are not intended for persons eligible to receive services from Behavioral Health Case Management or the Front Door. Program guidelines and applications are available through a Housing Support Specialist at a Regional Community Support Services Program (RCSS) or Community Support Program (CSP).

Moving Network Fund: This grant provides up to $140, paid directly to the service provider, for moving expenses for Hennepin County residents with a SPMI who are without financial resources, and are ineligible for assistance from a traditional social service program. Program guidelines and application material are available through a Hennepin County behavioral health case manager or housing support specialist at a Regional Community Support Services Program (RCSS) or Community Support Program (CSP).

Permanent Housing with Services

Mental Health Resources, Inc.

Stevens Supportive Housing Program provides subsidized apartments and supportive services to 40 homeless adults with mental illness who need support services to maintain housing. Housing is available at a number of apartment sites. Call 612-752-8208 for more information.

Central Apartments provides 61 efficiency apartments for sober homeless single adults with a dual diagnosis of mental illness and chemical dependency or a diagnosis of chemical dependency. For more information, call 612-782-2991.

Resource, Inc.

Spectrum Community Mental Health Homeless Project provides subsidized housing and supportive services to 40 homeless adults with mental illness who need support services to maintain housing. Housing is available at a number of apartment sites. Call 612-752-8208 for more information.

Spectrum Community Mental Health Permanent Housing Options

Sites include: Kosciolek House (11 Units), Robert Will Community Housing (11 Units), Four Season Community Housing (7 Units) and CIP Housing (4, 2 bedroom apartments (for single women with children) and a 3 bedroom home (for younger adult males)). Call 612-752-8206 for more information. Spectrum also provides supportive services at Salvation Army’s Hope Harbor.

Bristol Place Shared Housing (7 properties) Call 612-871-0805 for more information.

Community Involvement Programs (CIP) Shared Housing

Housing options include adult foster homes, shared living in single family homes, and independent living in apartments. The foster care beds serve individuals who have a Hennepin County case manager, Medical Assistance, and a history of repeated failed attempts at community living with supports. Tenants may receive in-home support services through CIP’s home health agency. Home health services are paid by Medical Assistance and can include visiting nurses, home health aides, and in-home psychotherapy. For more information, call 612-362-4417.

Kelly Apartments, Inc. (6 - one bedroom Section 8 apartments)

Call 612-362-4417 for more information

Metro Apartments (4 - Section 8 buildings)
Located in Bloomington. For more information, call 612-869-2411.

**Supportive Housing Advocacy**

*Quality Assurance & Housing Committee, Hennepin County Mental Health Advisory Council*

This committee of consumers, family members, and service providers meets monthly to advocate for housing-related issues. Meetings are held at 1 p.m. on the 4th Monday of each month at Spectrum Lighthouse, 1825 Chicago Avenue South, Minneapolis.

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**MENTAL HEALTH OUTPATIENT AND COUNSELING SERVICES**

**Adult Psychiatry Clinic at HCMC**

Adult Psychiatry Clinic  
Shapiro Building, Suite S1.110  
914 S. 8th St.  
Minneapolis, MN 55415

**Phone:** 612-347-2218

**Hours:** 8 a.m. - 4:30 p.m., Monday through Friday

**Services:** We provide full psychiatric services to adults aged 18 and older, including evaluation and management, as well as individual and group therapy.

**Child Adolescent Psychiatry Clinic at HCMC**

Child Adolescent Psychiatry Clinic  
Red Building, 7th Floor, Suite 255  
701 Park Avenue  
Minneapolis, MN 55415

**Phone:** 612-873-2617

**Hours:** 8 a.m. - 5 p.m., Monday through Thursday

**Services:** We provide a full range of mental health (including integrated treatment for co-occurring substance use issues) and health psychology services to children and adolescents ages 2-18 and their families. Services include medication evaluation and management, clinical psychological and neuropsychological assessments, and psychotherapy services by doctorate level psychologists (including individual and family therapy as well as parent skills training).

**Community-University Health Care Center (CUHCC)**

Outpatient MH and Case Management Program  
2001 Bloomington Avenue South  
Minneapolis, MN 55404

**Phone:** 612-638-0700 x269  
**Fax:** 612-638-0685

**www.ahc.umn.edu/cuhcc**

**Hours:** 8 a.m. - 5 p.m., Monday, Wednesday, Friday,  
8 a.m. - 7 p.m., Tuesday and Thursday

**Services:** Individual, couples, family, and group outpatient treatment, mental health case management, adult rehabilitative mental health services (ARMHS), mental health screening and assessment, information and referral, crisis counseling, and support groups. The agency serves primarily low income, minority, or special populations (particularly African Americans, Native Americans, Southeast Asians, Somalis, Latinos, and lesbians and gay men). Priority is given to participants in the agency’s medical program, and to residents of
south central Minneapolis. The program also works closely with schools and other agencies that focus on minorities. Translators are available for Laotian, Vietnamese, Hmong, Khmer (Cambodian), Spanish, and Somali.

**Headway Emotional Health Services (HEHS)**

701 Decatur Avenue North, #109
Golden Valley, MN 55427

**Hours:** 8 a.m. - 5 p.m., Monday and Friday / 8 a.m. - 6:30 p.m., Tuesday–Thursday

**Services:** HEHS serves children, adolescents, and adults and offers specialized services for persons recovering from serious and persistent mental illness. Individual, family, and group outpatient treatment, assessment, medication management, treatment for domestic abuse, educational programs, and an outreach program to family resource centers and schools. The County contracts with the Headway Emotional Health Services (HEHS) for medication management services only.

**Hennepin County Mental Health Center**

1801 Nicollet Avenue
2nd and 3rd Floors, Nicollet Exchange Bldg.
Minneapolis, MN 55403

**Hours:** 8 am - 5 pm Monday, Tuesday, Thursday, Friday and 8 am - 6 pm Wednesday

**Services:** Outpatient services for children, adolescents, adults, and families. The Center serves adults with serious mental illness or substance abuse who are currently in crisis or at risk of destabilization. The Center also serves children and adolescents who are severely emotionally disturbed, have been abused or neglected, or have been court ordered for a psychological evaluation. Parents involved in child protection may be seen for evaluation or therapy. Services include consultation, diagnostic assessment, psychiatric and psychological evaluation, individual, family, and group therapy, medication management, co-occurring mental illness and substance abuse.

Fees are paid by Minnesota Health Care Programs, Medicare, and most private insurance. Uninsured persons may pay a rate based on income.

**NorthPoint Health & Wellness Center**

1313 Penn Avenue North
Minneapolis, MN 55411

**Hours:** M-F 8:30 am - 5 pm and Sat. 8 am - noon

One-stop center for medical, dental, mental health, and social services. Interpreters are available for non-English speaking patients. North Point accepts virtually all major medical and dental insurance plans, including Medicaid and Medicare. Low-income patients may be eligible a reduced fee program.

**Walk-In Counseling Center**

2421 Chicago Avenue South
Minneapolis, MN 55404

**Counseling Hours:** 1 p.m. - 3 p.m. Monday, Wednesday, Friday and 6:30 p.m. - 8:30 p.m., Monday - Thursday

**Office Hours:** 8 a.m. - 5 p.m. Monday - Friday

**Services:** Unscheduled counseling and short-term treatment services to individuals and families. Services are primarily for persons who feel alienated from other resources, or
are unaware of available resources, and are provided on a free, walk-in basis, generally for no more than five sessions. When necessary, the agency refers clients to other mental health and human service providers. The agency also provides consultation and training services to a variety of community agencies.

MENTAL HEALTH RESIDENTIAL PROGRAMS

Intensive Residential Treatment Services (IRTS)
IRTS are short-term residential services for Hennepin County residents with a serious and persistent mental illness who have major functional deficits, are at risk of significant functional deterioration, and otherwise would require hospitalization. IRTS develop and enhance psychiatric stability, personal and emotional adjustment, self-sufficiency, and skills to live in a more independent setting. Services are directed toward a targeted discharge date, with specified client outcomes. Services are provided 24 hours, 7 days a week.

Anchor House • People Incorporated  
1319 Girard Avenue North  
Minneapolis, MN 55411  
Phone: 612-529-2040  
Fax: 612-529-3849

Bill Kelly House  
3104 East 58th Street  
Minneapolis, MN 55417  
Phone: 612-726-1502  
Fax: 612-726-1009

Carlson-Drake House  
5414 West Old Shakopee Road  
Bloomington, MN 55437  
Phone: 952-888-5611  
Fax: 952-888-3741

Northwest Residence  
4408 - 69th Avenue N.  
Brooklyn Center, MN 55429  
Phone: 763-566-3650  
Fax: 763-566-4217

Oasis Residence  
6739 Golden Valley Road  
Golden Valley, MN 55427  
Phone: 763-544-1447  
Fax: 763-544-0833

ReEntry House  
5812 Lyndale Avenue S.  
Minneapolis, MN 55419  
Phone: 612-869-2411  
Fax: 612-869-0313

Tasks Unlimited - Interlodge  
5141 William Avenue  
Edina, MN 55360  
Phone: 952-767-0360  
Fax: 952-922-8892

Tasks Unlimited Training Center*  
4029 Utica Avenue South  
St. Louis Park, MN 55416  
Phone: 952-928-9390  
FAX: 952-836-2410

Referred to as the Lodge Training Program because it primarily serves clients that are going into the TASKS Lodge or JOBS programs.

Revised 1/13/2015 | 19
**Touchstone Residential Treatment**
2516 East 24th St.  
Minneapolis, MN 55406  
Phone: 612-722-1892  
Fax: 612-722-1983

**Other Residential Services**

**Bristol Place**
202 Ridgewood Avenue  
400 Ridgewood Avenue  
209/420 Ridgewood Avenue  
412 Ridgewood Avenue  
Minneapolis, MN 55403  
Phone: 612-871-9177  
Fax: 612-871-0455

**Hours:** 24 hours, 7 days/week  
**Services:** The four facilities, with a total of 51-beds, provide long-term housing with supports to adults who have been diagnosed with a SPMI. The goal is to enable each resident to maintain mental health stability and live as independently as possible in the community. Services include 24-hour supervision, meals, monitoring of self-administered medications, and monitoring residents’ physical, emotional, and mental health. Guidance in using social, leisure and recreational activities, learning activities of daily living skills, and crisis awareness and response is also provided.

**Community Involvement Program - MH Services**
www.cipmn.org  
1600 Broadway Street NE, Suite #1  
Minneapolis, MN 55413  
Phone: 612-362-4449  
Fax: 612-362-4479

**Hours:** 9 a.m. - 5 p.m., Monday - Friday  
**Services** Safe, affordable housing and support services for adults with SPMI. Services include mental health counseling, independent living skills training, crisis assistance, and medication monitoring. CIP’s housing options include adult foster homes, shared single family homes, and independent living in apartments. The foster care beds serve individuals who have a Hennepin County case manager, Medical Assistance, and a history of repeated failed attempts at community living with supports. Tenants have the option to receive in-home support services through CIP’s home health agency. Home health services can include visiting nurses, home health aides, and in-home psychotherapy.

**Oak Grove Care Center**
1822 Park Avenue  
Minneapolis, MN 55404  
Phone: 612-871-5800  
Fax: 612-872-6815

**Hours:** 24 hours, 7 days/week  
**Services:** Customized Living, providing CADI and TBI Medicaid waiver services to persons with a serious & persistent mental illness. Services include Assisted Living Plus (food, lodging, protection, supervision, household services, living skills assistance, medications assistance safeguarding cash resources), Chore Services (heavy household chores such as washing floors, windows, walls, moving heavy items, or shoveling snow), Home Health Aide, Extended, Homemaker Services (meal preparation, routine household care, shopping and errands, assisting with daily activities, arranging transportation, providing emotional support and social stimulation and monitoring safety and well-being), Independent Living Skills (assistance with self-care, communication skills, socialization, sensory/motor development, reduction or elimination of maladaptive behavior, community living and mobility), and Registered Nurse Services-Extended.
**IVY Apartments-An Intentional Community**

24 Pillsbury Ave. S.  
Minneapolis, MN 55408

**Hours:** 24 hours, 7 days/week  
**Services:** Daily on-site housing support services for adults with a serious mental illness who have significant difficulties retaining housing. The primary goal is to promote housing retention by means of skill teaching, building and contributing to community and socialization. Initial eligibility is for clients served through Assertive Community Treatment Services or discharged from Intensive Residential Treatment Services (IRTS) facilities.

**Tasks Unlimited Mental Health Services • Lodge & JOBS**

2419 Nicollet Avenue S.  
Minneapolis, MN 55419

**Hours:** 24 hours, 7 days/week  
**Services:** Psychosocial, vocational, residential, case management, and support services for adults with serious and persistent mental illness. Lodge clients live in small households of 4-8 persons. The Lodge Program is guided by the Fairweather model of peer group governance, employment, recreation, and psychiatric support. The JOBS Program also serves clients who do not reside in the lodges, the JOBS Training Program is for clients who need to acquire the prerequisite skills to enter the JOBS Program. Clients are employed by Tasks Unlimited Building Services or other community employers.

Mental health services include case coordination, medication management, training in personal care, basic living skills, financial management, and group living skills, crisis services, social and recreational opportunities, advocacy, and supportive counseling.

**Tender Loving Care • Adult Foster Care**

610 West River Parkway  
Champlin, MN 55316

**Hours:** 24 hours, 7 days/week  
**Services:** Adult Foster Care for adults with serious and persistent mental illness.

**Touchstone Assisted Living Apartments**

7376 Bass Lake Road  
New Hope, MN 55428

**Hours:** 24 hours, 7 days/week  
**Services:** Touchstone is an Assisted Living Plus facility that provides CADI and TBI Medicaid waiver services to SPMI clients, including: Assisted Living Plus (food, lodging, protection, supervision, household services, living skills assistance, medications assistance safeguarding cash resources), Chore Services (heavy household chores such as washing floors, windows, walls, tacking down loose rugs or tiles or moving heavy items or shoveling snow to provide safe access), Home Health Aide, Extended, Homemaker Services (meal preparation, routine house-hold care, shopping and errands, assisting with daily activities, arranging transportation, providing emotional support and social stimulation and monitoring safety and well-being), Independent Living Skills (assistance with self-care, communication skills, socialization, sensory/motor development, reduction/elimination of maladaptive behavior, community living and mobility), and Registered Nurse (RN) Services-Extended.

**Touchstone Intentional Communities**

1925 Nicollet Ave  
Minneapolis, MN 55403

**Hours:** 24 hours, 7 days/week  
**Services:** Touchstone Intentional Communities provide permanent housing to adults with serious and
persistent mental illness by locating and subsidizing apartments, providing individualized supportive services to maintain housing, and developing intentional communities that promote a sense of belonging through self-governance, groups and activities and communal meals.
Hennepin County Vocational Services Program (VSP)

1800 Chicago Avenue  
Minneapolis, MN 55404  

Phone: 612-879-3007  
Fax: 612-879-3688  
TDD: 612-879-3800

Hours: 8 a.m. - 4:30 p.m., Monday - Friday

Eligibility: Must be age 18 or older, reside in Hennepin County, have a mental health or chemical health diagnosis, and be referred by a Hennepin County Behavioral Health case management team or state Department of Employment and Economic Development (DEED) Rehabilitation Services counselor.

Services: VSP is a nationally accredited (CARF) rehabilitation program providing vocational services to individuals who reside in Hennepin County, have mental health or chemical health issues, and wish to re-enter the workforce. VSP provides a full array of vocational services, including ARMHS, with a goal to improve vocational functioning. Services include:

- **Work Readiness and Work Evaluation** Group and individual services to help participants address barriers to employment, identify a good job match, manage benefits, improve computer skills, learn about community resources, and explore work options.

- **Job Placement services** include job-seeking skills training and support, and individual job placement services provided to individuals referred by Minnesota DEED Rehabilitation Services.

- **Extended Employment services** help individuals maintain employment, manage benefits, and advance in their careers.

Gateways to Opportunities (GTO)

1800 Chicago Avenue  
Minneapolis, MN 55404  

Phone: 612-879-3007  
Fax: 612-879-3811  
TDD: 612-879-3800  
Intake: 612-879-3007

Hours: 8 a.m. - 4:30 p.m., Monday - Friday

Services: A range of vocational services including outreach, work readiness, placement, job coaching and follow-up support for individuals with a serious and persistent mental illness. Individuals must be clients of a Mental Health Initiative Team.

Vspresso Coffee

525 Portland Avenue South  
Minneapolis, MN 55415  

Phone: 612-348-5777  
Fax: 612-879-3688

Hours: 7:30 a.m. - 3 p.m., Monday - Friday

Services: Vspresso Coffee is a Hennepin County-owned gourmet enterprise operated by county staff and VSP employees. The program provides vocational exploration experiences, training, and employment in the coffee industry. Revenue that is generated from this business is reinvested into behavioral health programs.

Jewish Family & Children’s Services

13100 Wayzata Blvd. (Suite 300)  
(Hwy. 394 and Plymouth Road)  
Minnetonka, MN 55305  

Phone: 952-591-0300  
Fax: 952-591-0227  
E-mail:jvs@mvsrn.org
Hours: 9 a.m. - 5:30 p.m., Monday - Friday

Services: Assessment, training, community-based supported employment, job counseling and placement, and follow-up for adults with serious and persistent mental illness. Services are provided at the program office and other sites in the community. JVS is a broad-based vocational service agency that offers CARF-accredited vocational rehabilitation services, accredited career counseling, services to refugees, and a number of training and welfare-to-work programs.

◊ Rise, Inc. - Supported Employment Services

2003 Central Avenue NE
Minneapolis, MN 55418

Services: These vocational services provide supported employment to adults with serious and persistent mental illness who are residents of Hennepin County. Program employees assist individuals in obtaining and maintaining employment in the community. Staff provide job development, customized employment, self-employment assistance, resume development, interviewing skills training, benefits planning, job coaching, long term follow up supports, short term transitional work experiences within a community business, and other services necessary to promote self-sufficiency. Rise has stationed one counselor at the North Minneapolis Workforce Center (1200 Plymouth Ave. North) to serve a variety of individuals with various disabilities.

◊ Tasks Unlimited - Supported Employment Services

2419 Nicollet Avenue S.
Minneapolis, MN 55404

Hours: 8:30am - 4:30pm, Monday through Friday

Services: Eligible individuals must be clients of Tasks Unlimited Mental Health Services program. The supported employment program offers mental health services, paid on-the-job training and basic living skills development. Staff and peers understand mental illness and provide accommodations that allow program participants to complete their work with excellent quality. Trainees learn how to cope with their mental illness symptoms and find appropriate interventions before mental health deterioration. Participants can take part in the supported employment program with or without supported housing. All participants must qualify for and complete one of Tasks Unlimited paid training programs upon admission. Program participants are employed through Tasks Unlimited Building Services, a subsidiary of the organization that provides janitorial service, mailroom assistance and grounds maintenance for businesses.

◊ Vail Place

Minneapolis - 1412 West 36th Street
Minneapolis, MN 55408 Fax: 612-824-9474

Hours: Monday: 9am - 4:30pm, Tuesday, Wednesday, Thursday: 9am - 7:30pm,
Friday: 10am - 4:30pm, Alternate Saturdays: 11-2pm

Hopkins - 15 Ninth Avenue South
Hopkins, MN 55343

Hours: Monday & Wednesday 8:30am-4:30pm, Tuesday & Thursday 8:30am-7pm,
Friday 8:30am-4:30pm, Alternate Saturdays: 12-3pm

Phone: 612-824-8061
Fax: 612-824-9474
Phone: 952-938-9622
Fax: 952-938-7934

www.rise.org
www.tasksunlimited.org
www.vailplace.org
**Services:** Vail Place operates according to a “clubhouse” model of psychosocial rehabilitation for adults with serious and persistent mental illness. Programs include vocational assessment, training, and counseling, transitional and supportive employment, supportive housing services, and social/recreational programs.

### Chemical Health Assessment Services

Several agencies throughout the community provide Rule 25 chemical use assessments. To obtain information about eligibility and resources to obtain a chemical use assessment, contact the Front Door at 612-348-4111.

**Hennepin County Chemical Health Placement Review Team**

Central CH Access Unit - Hennepin County Chemical Health Placement Review Team  
1800 Chicago Avenue  
Minneapolis, MN 55404  
Phone: 612-879-3671  
Fax: 612-466-9565

The CH Placement Review Team reviews chemical use assessments of Hennepin County residents whose substance abuse/addiction treatment will be paid for by the state Consolidated Chemical Dependency Treatment Fund (CCDTF). Treatment providers designated to provide assessment services for Hennepin County residents must fax assessments to the placement team for treatment authorization. A Client Placement Authorization form must be signed by the county before a provider can accept a client for treatment.

### Chemical Health Treatment Programs

Hennepin County does not contract with CD treatment providers. The listing in this directory may be incomplete. For an up-to-date list, check the state Department of Human Services website [http://www.dhs.state.mn.us/Licensing/ProgramLists/pdf/flcdc.pdf](http://www.dhs.state.mn.us/Licensing/ProgramLists/pdf/flcdc.pdf). Search for Hennepin County programs by typing Ctrl-F then type Hennepin in the search box. There are about 64 licensed Chemical Health treatment providers in Hennepin County.

**African American Family Services**  
2614 Nicollet Ave  
Minneapolis, MN 55408  
Phone: 612-871-7878  
Fax: 612-871-2567

**Services:** Non-residential treatment primarily for African-Americans age 18 and older. AAFS also offers adult and adolescent chemical health assessments for the Somali population. While AAFS is a culturally specific program, chemical health assessments are available to the general public (non-culturally specific) for all adolescents and adults. AAFS is licensed to provide mental health services and mental health diagnostic services, including MI/CD dual diagnosis services.

**Alliance Clinic**  
3329 University Avenue SE  
Minneapolis, MN 55414  
Phone: 612-638-2260  
Fax: 612-638-2340

**Services:** Non-residential narcotic replacement treatment services and maintenance services to men and women, age 18 and older. The Hennepin County Clinical Review Team determines client eligibility for most methadone requests, regardless of treatment funding source.

Revised 1/13/2015
**ARK Counseling/Plymouth (Butts, Lindgren & Assoc.)**

1884 Berkshire Lane N.  
Plymouth, MN 55447  
**Fax:** 763-559-2116  
(*mailing address: See Lifestyle Counseling of Richfield/Bloomington)  

**Services:** Non-residential treatment and treatment for multiple DWI offender adults age 18 and older. Transportation is available for all services.

**Avalon - Prospect Park**

3329 University Avenue SE  
Minneapolis, MN 55414  
**Phone:** 612-638-2282  
**Fax:** 612-638-2340  

**Services:** Avalon provides a comprehensive non-residential, dual diagnosis mental illness/chemical dependency (MI/CD) treatment services to men and women, age 18 and older. The program includes the use of psychotropic medications, as needed.

**Chrysalis, A Center for Women & Tubman Family Alliance**

4432 Chicago Avenue  
Minneapolis, MN 55407  
**Phone:** 612-871-0118  
**Fax:** 612-870-2403  

**Services:** Outpatient day and evening treatment for women co-occurring mental illness/chemical dependency disorders. Services include psychotropic medications, prescribed and monitored as needed. On-site childcare is provided for clients receiving services.

**Club Recovery**

6550 York Avenue S.  
Edina, MN 55435  
**Phone:** 952-926-2526  
**Fax:** 952-926-6791  

**Services:** Non-residential treatment services to male and female adults, age 18 and older. Clients with serious and persistent mental illness are accepted provided they are compliant with medications and do not interrupt the group process. The provider also offers compulsive gambling treatment.

**CLUES (Comunidades Latinas En Servicio, Inc)**

720 East Lake St.  
Minneapolis, MN 55407  
**Phone:** 612-746-3500  
**Fax:** 612-871-1058  

**Services:** Non-residential chemical dependency and dual diagnosis mental illness/chemical dependency treatment services. Two programs are available: one for Spanish-speaking only men and women, age 18 year and older, and another for Hispanic adolescents, age 13 - 17. CLUES is also a licensed Rule 29 mental health facility.

**C.R.E.A.T.E.**

1911 Pleasant Avenue  
Minneapolis, MN 55403  
**Phone:** 612-874-9811  
**Fax:** 612-874-9820  

**Services:** Non-residential treatment services for men and women age 18 or older.

**Fairview Behavioral Services Adult MI/CD Program**

Fairview-University Medical Center, Riverside Rehabilitation Center R120  
2450 Riverside Avenue  
Minneapolis, MN 55454  
**Programs:**  
- **S.T.O.P. (Adolescent-Short Term Outpatient Preparation)**  
  S.T.O.P. is an evaluation unit, but also prepares adolescents for outpatient treatment and provides inpatient chemical health treatment to adolescents age 12 through 17.
- **Adult Services**  
  Serves men and women, age 18 and older  
  Phone: 612-273-4442  
  Fax: 612-273-4444

- **Hearing Impaired**  
  Serves hearing-impaired men and women, age 16 and older  
  Phone: 612-273-4402  
  TDD: 612-273-4114  
  Fax: 612-273-4516

- **Fairview Behavioral Services—(non-residential)**  
  Central Intake Phone: 612-672-2222  
  *contact Central Intake for all referrals  
  Fax: 612-672-6572

- **Fairview Behavioral Services, Crystal**  
  2960 Winnetka Avenue N., Crystal, MN 55427  
  Phone: 763-541-4993  
  Fax: 952-924-5808

- **Fairview Behavioral Services, Edina**  
  Southdale Place Building  
  3400 West 66th St., Suite 400, Edina, MN 55435  
  Phone: 952-924-5901  
  Fax: 952-924-5808

- **Fairview Behavioral Services, Riverside**  
  Fairview-University Medical Center  
  2450 Riverside Avenue, Minneapolis, MN 55454  
  Phone: 612-672-6572  
  Fax: 612-672-4444

Primary day and evening outpatient services for men and women age 18 and older. Outpatient services for seniors are also available.

- **Fairview Behavioral Services Adult MI/CD Program**  
  Riverside Rehabilitation Center R120  
  2450 Riverside Avenue, Minneapolis, MN 55454  
  Phone: 612-672-6600 (MH Intake)  
  Phone: 612-672-5060  
  Fax: 612-273-5061

Primary day outpatient services for men and women age 18 and older with co-occurring substance abuse and other mental health diagnosis.

**First Nations Recovery Program**  
[www.overcomersministry.org](http://www.overcomersministry.org)

Overcomers Outreach Ministries  
2020 Bloomington Avenue South  
Minneapolis, MN 55404  
Phone: 612-871-1208  
Fax: 612-871-1219

**Services:** Culturally-specific treatment services to Native American men and women age 18 years and older.

**HFA (Hennepin Faculty Associates) Addiction Medicine**  
[www.hfahealth.com](http://www.hfahealth.com)

914 South 8th Street, Suite D131  
Minneapolis, MN 55404  
Phone: 612-347-7600  
Fax: 612-347-7615

807 Park Avenue  
Minneapolis, MN 55404  
Phone: 612-347-0950  
Fax: 612-347-0955

**Services:** Non-residential pharmacotherapy narcotic replacement (methadone, naltrexone, antabuse, and buprenorphine (for medical detox only)) treatment services for adults age 18 and over. A Hennepin County Clinical Review team determines appropriateness of service for all Methadone maintenance applicants, regardless of the source of payment.

**House of Charity • Day By Day Program**  
[www.houseofcharity.org](http://www.houseofcharity.org)

510 South 8th Street  
Minneapolis, MN 55404  
Phone: 612-594-2000  
Fax: 612-594-2020

**Services:** Non-residential treatment services for low income and homeless adults. Housing is available and paid through Group Residential Housing funds.
Indian Health Board
1315 East 24th Street
Minneapolis, MN 55404
Phone: 612-721-9868
Fax: 612-721-9850

Services: Chemical Health Assessments and referrals for treatment. IHB does not provide chemical dependency treatment services.

Lifestyle Counseling of Mound
2389 Blaine Avenue (P.O. Box 11)
Navarre, MN 55392
Phone: 952-472-3444
Fax: 763-972-2479

Services: Primary and relapse outpatient treatment for men and women age 18 and older. Transportation to the program is available.

Lifestyle Counseling of Richfield/Bloomington
9613 Girard Avenue South
Bloomington, MN 55431
Phone: 952-888-3511
Fax: 952-888-3088
(Corporate address: Butts, Lindgren & Assoc., PO Box 20667, Bloomington, MN 55431)

Services: Non-residential treatment service for men and women age 18 and older. A program for multiple DWI offenders is also offered.

Living Free Recovery Services • Living Word Christian Center
9201 75th Avenue N.
Brooklyn Park, MN 55428
Phone: 763-315-7170
Fax: 763-315-7177

Services: Non-residential treatment services for men and women age 18 and older who are seeking faith-based treatment. Limited housing is available with this program.

M i cah Ho use • Victory Through
Faith
3045-5th Avenue South
Minneapolis, MN 55408
Phone: 612-827-0484
Fax: 612-827-0485

Services: Culturally specific residential treatment services for African-American men age 18 and older who are seeking a faith-based Afro-centric urban treatment experience.

Minnesota Indian Women’s Resource Center • N okomis
En da ad
2300 15th Avenue South, Minneapolis
Phone: 612-728-2019

Services: Outpatient chemical and mental health services for Native American women. MIWRC emphasizes serving Native America women located in the metro area, providing culturally based treatment options to respond to the disproportionately high rates of substance abuse, mental health issues, and sexual trauma among Native American women. The program is client-centered, addressing each woman’s individual strengths and needs. It incorporates traditional healers and spiritual practices and therapeutic methods to address trauma. Housing is available.

Minnesota Teen Challenge
1619 Portland Avenue
Minneapolis, MN 55404
Phone: 612-373-3366
Fax: 612-333-4111

Services: Residential and non-residential treatment services for adolescents age 13-17 and adults age 18 and older who are seeking a faith-based treatment experience.

New Perspectives Behavioral Health
6425 Penn Avenue
Richfield, MN 55423
Phone: 612-465-8110
Fax: 612-455-2568

Revised 1/13/2015 | 28
Services: Residential treatment with culturally-specific programming for African-American adults age 18 and older.

**NorthPoint Health and Wellness Center Inc.**
1315 Penn Avenue, Minneapolis, MN

*Primary services hours:* Monday, Tuesday, Thursday, and Friday from 9:00 a.m. to 6:00 p.m.

**Services:** Adult outpatient mental health and chemical dependency/abuse treatment services. Therapeutic techniques include motivational interviewing, client-centered therapy, cognitive behavioral therapy, health realization, relapse prevention, individual talk therapy, and group therapy. Clients participate in group lectures and individual sessions according to their treatment plan. Integrated comprehensive medical and social services enhance personal recovery, self-actualization, stability, and independence. Mental health and chemical health issues are addressed throughout all activities and treatment objectives. to achieve the best possible outcome. Family and significant others are encouraged to participate in the client’s recovery and, with appropriate releases, family may meet with counselors or therapists.

**NuWay House I / NuWay House II**

*House I*
2200 - 1st Avenue South
Minneapolis, MN 55404

*Phone: 612-872-0506*

*Intake phone: 612-872-0495*

*Fax: 612-870-3796*

*House II*
2518 - 1st Avenue S.
Minneapolis, MN 55404

*Phone: 612-872-0506*

*Intake phone: 612-872-0495*

*Fax: 612-870-3796*

**Services:** Residential, dual diagnosis chemical dependency and mental health treatment services for men age 18 and older.

**Omegon - Volunteers of America (VOA)**
2000 Hopkins Crossroad
Minnetonka, MN 55205

*Phone: 952-541-4738*

*Fax: 952-541-9548*

**Services:** Residential treatment services for adolescents age 12 through 18 who are experiencing serious emotional, social, behavioral, and substance abuse disorders. Most often clients have had prior treatment or short-term stabilization experiences prior to coming to Omegon. A majority of clients have major mental health and substance abuse conditions.

**On-Belay House**
115 Forest view Lane N.
Plymouth, MN 55441

*Phone: 763-542-9212*

*Corporate Phone: 763-559-6601*

*Fax: 763-546-3915*

**Services:** Residential treatment services for adolescents age 13 - 18. Licensed by the State of MN as a Children’s Residential Facility with a certificate to provide chemical dependency services.

**Park Avenue Center**
2318 and 2525 Park Avenue
Minneapolis, MN 55404

*Phone: 612-871-7443*

*Fax: 612-871-0194*

**Services:** Basic, intensive, relapse, and long-term non-residential treatment for adults age 18 and older with co-occurring mental illness/chemical dependency. Housing is available for clients in the intensive and long-term programs.

**People Incorporated • Huss Recovery Services**
1315 Girard Avenue North
Minneapolis, MN 55411

*Phone: 612-287-2340*

*Fax: 612-588-3561*
Services: Non-residential treatment for adults with co-occurring mental illness & chemical
dependency.

• 2120 Park Avenue
  Minneapolis, MN 55404
  Services: Residential treatment for adults with co-occurring mental illness & chemical dependency.

**PRIDE Institute**

14400 Martin Drive
Eden Prairie, MN 55344
2836 Lyndale Avenue N. (non-residential services only)
Minneapolis, MN 55411
Hours: 24 hours/day, 7 days/week

Services: Residential and non-residential treatment services to a national community of gay, lesbian, bisexual and transgender (GLBT) men and women age 16 and older who have chemical dependency and other addictions.

**Progress Valley I**

3033 Garfield Avenue
Minneapolis, MN 55408

Services: A residential treatment program for men age 18 and older.

**Progress Valley II**

308 East 78th Street
Richfield, MN 55423

Services: A residential treatment program for women age 18 and older.

**RS Eden**

1025 Portland Avenue
Minneapolis, MN 55404

Services: Residential and non-residential treatment services to adults age 18 and older. Housing for Day Treatment clients is available at Beattie Manor for men and at The Lorraine for women with one or two children up to age 12.

**Recovery Resource Center (RRC) • Resource, Inc.**

1900 Chicago Avenue
Minneapolis, MN 55404

Services: Non-residential treatment services for adults ages 18 and older. Men’s and women's housing is available. RRC offers an integrated dual-diagnosis program for persons with mental illness and chemical dependency.

**Regions Hospital • New Connection Program**

6446 City West Parkway, Suite B
Eden Prairie, MN 55344

Services: Non-residential treatment services to adolescents age 12-18 (or age 19 who have not completed high school and are under adult supervision).

**River Ridge Treatment Center**

Address: 15612 Highway 7, #150
Minnetonka, MN 55345

Services: Non-residential treatment services to adults age 18 and older.
**Salvation Army • Beacon Program**
1010 Currie Avenue
Minneapolis, MN 55403
Phone: 612-338-0113
Fax: 612-338-4717

Services: Residential and non-residential treatment services for men age 18 and older. The Beacon program provides room and board separate from the general shelter population.

**3 R's • NuWay**
2220 Central Avenue NE
Minneapolis, MN 55418
Phone: 612-789-8030
Fax: 612-789-8087

Services: Non-residential treatment services for adults age 18 and older.

**Telesis (C.R.E.A.T.E.)**
Adult Correctional Facility
1145 Shenandoah Lane
Plymouth, MN 55447
Phone: 763-475-4299
Fax: 763-475-4297

Services: Primary and relapse outpatient treatment services to inmates housed at the Hennepin County Adult Correctional Facility.

**Turning Point**
500 Golden Valley Road
Minneapolis, MN 55411
Phone: 612-520-4004
Fax: 612-520-0047

Treatment with Room & Board
1105 - 16th Avenue North
Minneapolis, MN 55411
Phone: 612-588-0707
Fax: 612-588-0707

Intake Phone: 612-520-9388
Fax: 612-827-8112

Services: Culturally-specific residential treatment for African-American men age 18 and older.

**Vinland Center**
P.O. Box 308,
3675 Iduhapi Road
Loretto, MN 55357
Phone: 763-479-3555
Fax: 763-479-2605

Services: Residential treatment services for brain-injured adults age 18 and older.

**Vinland Center • Courage Center**
3915 Golden Valley Road
Golden Valley, MN 55422
Phone: 763-588-0811

Services: Non-residential treatment services for brain injured adults age 18 and older.

**Wayside House, The**
3705 Park Center Boulevard
St. Louis Park, MN 55416
Phone: 952-926-5626
Fax: 952-926-9713

Services: Residential and non-residential treatment services for women age 18 and older, including those with a dual diagnosis of chemical dependency and mental illness (MI/CD).

**Wayside House • Incarnation Family Connection Program**
2120 Clinton Ave South
Minneapolis, MN 55404
Phone: 952-224-8288
Fax: 952-871-0929

Services: Services to women with children in placement who are ready for reunification. Services include mental and physical health assessments, case management, individual, group, and family counseling, parenting groups, relapse prevention, services for children, child care, aftercare, acupuncture, employment readiness, spirituality, and ongoing education about addiction.
**Wayside House • Main Street Collaborative**
3381 Gorham Ave St. Louis Park, MN 55426
Phone: 952-926-2600 Fax: 952-926-9395

**Services:** Matrix Mode outpatient substance abuse treatment and mental health services for women age 18 and older who are living in supportive housing or other housing arrangements. Mental and physical health assessments, case management, individual, group, and family counseling. The comprehensive, multi-format Matrix Model includes individual/conjoint therapy, early recovery, relapse prevention, family education, social support, and urine testing.

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**CHEMICAL HEALTH HOUSING WITH SUPPORTS**

**Alliance Apartments**
715/719 East Sixteenth Street
Minneapolis, MN 55404
Phone: 612-630-3600 Fax: 612-664-8175

**Services:** Supportive, sober housing for homeless, disabled single adults who have a history of chemical abuse and repeated participation in CD treatment programs. Case management, relapse prevention groups, recreational activities, and life skills education to help stabilize mental health and sobriety.

**Anishinabe Wakiagun**
1600 East 19th Street
Minneapolis, MN 55404
Phone: 612-871-2883 Fax: 612-871-0803

**Services:** Permanent supportive housing offering case management and supportive services to late-stage chronic inebriate Native American adults age 18 and over.

**Mission Lodge**
3409 East Medicine Lake Boulevard
Plymouth, MN 55441
Phone: 763-559-4249 Fax: 763-559-1195

**Services:** Supportive, sober residential living environment for chronically chemically dependent adults, age 18 and over, who have a history of continuing drug and alcohol use after repeated participation in CD treatment programs.

**Wayside Supportive Housing**
1341and 1349 Jersey Avenue South
St. Louis Park, MN 55426
Phone: 952-926-5626 Fax: 952-926-9713

**Services** for women age 18 and up who have been sober for at least three months. Services include minor children who are living with them or in the process of reunification. The building is not handicapped accessible.
**Hennepin County Adult Behavioral Health Services**

### INITIAL CONTACT AND ASSESSMENT

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Contact</th>
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<tbody>
<tr>
<td>Debra Bean</td>
<td>Area Manager</td>
<td>348-4686</td>
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### CASE MANAGEMENT AND ADULT PROTECTION

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Mike Herzing</td>
<td>Area Manager</td>
<td>348-8991</td>
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### Program Managers

<table>
<thead>
<tr>
<th>Name</th>
<th>Department</th>
<th>Contact</th>
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<tbody>
<tr>
<td>Carmen Castaneda</td>
<td>Adult Protection</td>
<td>348-6978</td>
</tr>
<tr>
<td>Andrew Erwin</td>
<td>ABH, Developmental Disabilities, Long Term Care</td>
<td>348-6830</td>
</tr>
<tr>
<td>Louella Kaufer</td>
<td>ABH, Long Term Care</td>
<td>348-3471</td>
</tr>
<tr>
<td>Martin Marty</td>
<td>Adult Behavioral Health &amp; Children w/Disabilities, Vocational Services</td>
<td>348-8124</td>
</tr>
<tr>
<td>Nancy Noetzelman</td>
<td>ABH, Planning</td>
<td>348-4590</td>
</tr>
<tr>
<td>Jernell Walker</td>
<td>Long Term Care</td>
<td>348-8657</td>
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ADDITIONAL RESOURCES

Chemical Abuse
- Minnesota Association of Recovery and Chemical Health [www.marrch.org](http://www.marrch.org)
- National Institute of Health (National Institute on Drug Abuse/Mental Health) [www.nih.gov](http://www.nih.gov)

Mental Illness
- Alliance for the Mentally Ill in Minnesota (651-645-2948) [http://mn.nami.org](http://mn.nami.org)
- Alliance for the Mentally Ill in Hennepin County (612-724-4820)
- Mental Health Association of Minnesota (612-331-6840) [www.mentalhealthmn.org](http://www.mentalhealthmn.org)
- Mental Health Consumer/Survivor Network of Minnesota (651-637-2800) [www.mhcsn.net](http://www.mhcsn.net)
- Minnesota Depressive/Manic Depressive Association (612-379-7933)
- National Mental Health Association [www.nmha.org](http://www.nmha.org)
- Schizophrenia Association of Minnesota (612-922-6916)

Suicide Prevention
- Minnesota Prevention Resource Center [www.miph.org](http://www.miph.org)
- Suicide Awareness/Voices of Education (SA/VE) [www.save.org](http://www.save.org)

Social Services
- First Call for Help (800-HELP-555 in Minneapolis dial 311) [www.firstcall-mn.org](http://www.firstcall-mn.org)

Support Groups
- Community Involvement Program - Support groups for men and women who have a mental illness diagnosis. For information, call 612-362-4417.
- Crisis Connection - Men wanting to speak to another male about men’s issues can call the Crisis Connections Men’s Line at 612-379-MENS (612-379-6367). [www.crisis.org](http://www.crisis.org)

Legal Resources
- Minnesota Disability Law Center (612-332-1441) [www.lawhelp.org/Program/2393/index.cfm](http://www.lawhelp.org/Program/2393/index.cfm)
- Minnesota Mental Health Law Project (612-332-1441)
- Minnesota Office of Ombudsman for Mental Health (651-296-3848) [www.ombudmhmr.state.mn.us](http://www.ombudmhmr.state.mn.us)

Other
- US DHHS Substance Abuse & Mental Health Services Administration [www.samhsa.gov/index.aspx](http://www.samhsa.gov/index.aspx)
Hennepin County Adult Behavioral Health Services

INITIAL CONTACT AND ASSESSMENT

Debra Bean  Area Manager  348-4686
Leah Kaiser  Area Manager  596-1779

CASE MANAGEMENT AND ADULT PROTECTION

Mike Herzing  Area Manager  348-8991

Program Managers

Carmen Castaneda  Adult Protection  348-6978
Andrew Erwin  ABH, Developmental Disabilities, Long Term Care  348-6830
Louella Kaufer  ABH, Long Term Care  348-3471
Martin Marty  Adult Behavioral Health & Children w/Disabilities, Vocational Services  348-8124
Nancy Noetzelman  ABH, Planning  348-4590
Jernell Walker  Long Term Care  348-8657