RESOLVING CONFLICT — SMGT 1050

A. Course Description
   ◦ Credits: 1.00
   ◦ Lecture Hours/Week: 1.00
   ◦ Lab Hours/Week: 0.00
   ◦ OJT Hours/Week: 0
   ◦ Prerequisites: None
   ◦ Corequisites: None
   ◦ MnTC Goals: None
   Learn to resolve conflict and negotiate collaborative solutions in workplace settings. Master conflict resolution and negotiation strategies essential for supervisors and others in leadership positions. Select and apply conflict resolution and negotiation strategies that are appropriate for a given situation. Learn to effectively confront conflict in its early stages and to negotiate solutions beneficial to all persons involved. Prerequisites: None

B. Course Effective Dates: 4/7/98 – Present

C. Outline of Major Content Areas
   As noted on course syllabus

D. Learning Outcomes
   As noted on course syllabus

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

F. Learner Outcomes Assessment
   As noted on course syllabus

G. Special Information
   None noted