QUALITY IMPROVEMENT — SMGT 1200

A. **Course Description**
   - **Credits:** 2.00
   - **Lecture Hours/Week:** 2.00
   - **Lab Hours/Week:** 0.00
   - **OJT Hours/Week:** 0
   - **Prerequisites:** None
   - **Corequisites:** None
   - **MnTC Goals:** None

   Learn principles and tools for quality and continuous process improvement. Assess supervisor’s roles and responsibilities related to quality including identifying and meeting customer’s needs, applying tools and techniques for improving systems and processes, developing a quality training plan for work group members, and enhancing work group commitment to quality. Prerequisites: None

B. **Course Effective Dates:** 4/7/98 – Present

C. **Outline of Major Content Areas**
   As noted on course syllabus

D. **Learning Outcomes**
   As noted on course syllabus

E. **Minnesota Transfer Curriculum Goal Area(s) and Competencies**

F. **Learner Outcomes Assessment**
   As noted on course syllabus

G. **Special Information**
   None noted