A. Course Description
   - **Credits:** 1.00
   - **Lecture Hours/Week:** 1.00
   - **Lab Hours/Week:** 0.00
   - **OJT Hours/Week:** 0
   - **Prerequisites:** None
   - **Corequisites:** None
   - **MnTC Goals:** None

Achieve excellence and improve business performance by continuously improving the processes you use to produce the products and services that meet your customer's demands. Learn the seven proven steps that lead to happier customers, happier employees, and greater revenue and bigger profits.

B. Course Effective Dates: 1/4/01 – Present

C. Outline of Major Content Areas
   - As noted on course syllabus

D. Learning Outcomes
   - As noted on course syllabus

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

F. Learner Outcomes Assessment
   - As noted on course syllabus

G. Special Information
   - None noted