PROCESS IMPROVEMENT — SMGT 1750

A. Course Description
   ○ Credits: 1.00
   ○ Lecture Hours/Week: 1.00
   ○ Lab Hours/Week: 0.00
   ○ OJT Hours/Week: 0
   ○ Prerequisites: None
   ○ Corequisites: None
   ○ MnTC Goals: None

   Achieve excellence and improve business performance by continuously improving the processes you use to produce the products and services that meet your customer's demands. Learn the seven proven steps that lead to happier customers, happier employees, and greater revenue and bigger profits.

B. Course Effective Dates: 1/4/01 – Present

C. Outline of Major Content Areas
   As noted on course syllabus

D. Learning Outcomes
   As noted on course syllabus

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

F. Learner Outcomes Assessment
   As noted on course syllabus

G. Special Information
   None noted