



## CREATIVITY AND PROBLEM SOLVING — BUSN 1240

### A. Course Description

- **Credits:** 2.00
- **Lecture Hours/Week:** 2.00
- **Lab Hours/Week:** 0.00
- **OJT Hours/Week:** 0
- **Prerequisites:** None
- **Corequisites:** None
- **MnTC Goals:** None

Develop the skills and knowledge to cultivate productive work teams. Learn to defuse resistance to change and foster support and involvement in developing a shared vision. Another important focus is to master conflict resolution and negotiation strategies essential for supervisors and others in leadership positions in fostering self managed work teams.

### B. Course Effective Dates: 5/21/14 – Present

### C. Outline of Major Content Areas

As noted on course syllabus

### D. Learning Outcomes

1. Align team goals with department, division and company goals
2. Analyze importance of team communication
3. Compare and contrast a SDWT and a traditional workgroup
4. Describe stages of team development
5. Describe the need for understanding accountability for team members
6. Discuss methods to motivate teams
7. Discuss the need for diversity in team membership
8. Evaluate team effectiveness
9. Explain importance of team building
10. Identify characteristics of a "high performance team"
11. Identify team member roles
12. List types of teams
13. Manage conflict situations
14. Practice set measurable team objectives

**E. Minnesota Transfer Curriculum Goal Area(s) and Competencies**

**F. Learner Outcomes Assessment**

As noted on course syllabus

**G. Special Information**

None noted