A. Course Description
   - Credits: 3.00
   - Lecture Hours/Week: 2.00
   - Lab Hours/Week: 1.00
   - OJT Hours/Week: 0
   - Prerequisites: None
   - Corequisites: None
   - MnTC Goals: None

This course is an introductory study of various aspects of the world of veterinary medicine and the role of the veterinary technician within that world. Emphasis is placed on learning the basics of animal identification, husbandry, grooming, animal behavior, and physical examinations. Students learn veterinary office economics and paperwork, medical records management, reminders, financial matters, components to popular veterinary software and the concepts of ethics and professionalism in the work place.

B. Course Effective Dates: 8/21/17 – Present

C. Outline of Major Content Areas
   As noted on course syllabus

D. Learning Outcomes
   1. Apply proper restraint techniques and explain and demonstrate the use of basic restraint aids.
   2. Be able to demonstrate how to schedule appointments, admit, discharge and triage according to client, patient and facility needs through phone and in-person contact
   3. Demonstrate knowledge of basic kennel management techniques and USDA regulations pertaining to animal use and care.
   4. Demonstrate the ability to obtain a patient history while interacting professionally with clients.
   5. Describe various veterinary professional medical records applications.
   6. Determine subjective and objective patient data that will allow accurate evaluation of the patient's physical status with minimum stress and maximum safety.
   7. Differentiate common behavioral problems in the dog & cat and examine the role a veterinary technician can play in assisting owners with possible solutions.
   8. Discuss guidelines for recording and reporting injuries
   9. Discuss therapeutic bathing, basic grooming and dipping.
   10. Discuss various methods of delivery of veterinary services and the career opportunities available to
veterinary technicians.

11. Engage in a career seeking activity
12. Explain and employ sanitation and OSHA protocols appropriate for all areas of a veterinary facility.
13. Explain the concept of the Human-Animal Bond.
14. Identify breed, gender, color and other identifying characteristics, as well as body language and behaviors, specific to each of the common domestic animal species.
15. Name terms and equipment used in a basic physical exam.
16. Perform nail trimming and anal gland expression.
17. Properly perform basic veterinary office procedures.
18. Record medical information accurately and in the proper format.
19. Utilize professional interpersonal and public relations skills in class and while completing preceptorship

E. Minnesota Transfer Curriculum Goal Area(s) and Competencies

F. Learner Outcomes Assessment

   As noted on course syllabus

G. Special Information

   None noted