



What types of technology questions do you have?

I need to find study resources!

I have to cite the source in APA/MLA format, and I don't know how to!

I need a tutor - I don't understand my course!

Student Support at Your Campus:

DCTC

[Center for Student Success Website](#)

Location: [Room 2-101](#)

Virtual and In-Person Appointments Available!

[Schedule a Tutoring Appointment at DCTC](#)

I need help navigating in D2L!

I don't understand how to use my Outlook email account!

I have to use the Respondus Lockdown browser for a quiz, and have questions about it!

Learning Technology Support:

Check out tutorials at the [Student Resources Website](#)

Schedule an Appointment [via Starfish](#)

In-Person Assistance:

Digital Learning Labs

DCTC

[Room 2-141 C](#)

Mondays and Thursdays

10:00 am - 12:00 pm
& 1:00 pm - 3:00 pm

I need to rent a hotspot or loaner laptop!

I've followed the online instructions, and my laptop still refuses to connect to the school's wifi!

I need help with my StarID!

Technology Services at Your Campus:

DCTC

[Technology Website](#)

On Campus Support:

BYOD Help Center

[Room 2-103](#)

Monday - Friday:

8 a.m.-12 p.m. & 12:30-4:30 p.m

Use [this link](#) to complete a helpdesk request for technical assistance at DCTC

It's the middle of the night, and I need help now!

It's the weekend, and I need help now!

[Minnesota State Service Portal](#)

Provides 24/7 virtual support for all your technology questions!

Students at all MinnState colleges have access to this service.

On the website, you can find [self-help instructional guides](#), [submit requests](#) for technology support, and [check the status](#) of previously submitted requests.