



# What types of technology questions do you have?

*I need to find study resources!*

*I have to cite the source in APA/MLA format, and I don't know how to!*

*I need a tutor - I don't understand my course!*

## Academic Support:

**DCTC**

[Center for Student Success](#)

Location: [Room 2-101](#)

Virtual and In-Person Appointments Available!

[Schedule a Tutoring Appointment at DCTC](#)

*I need help navigating in D2L!*

*I don't understand how to use my Outlook email account!*

*I have to use the Respondus Lockdown browser for a quiz, and have questions about it!*

## Learning Technology Support:

Check out tutorials at the [Student Resources Website](#)

Schedule an Appointment [via Starfish](#)

**DCTC**

[Open Lab Hours](#)

Location: [Room 2-141 C](#)

**Mondays and Thursdays**

10:00 am - 12:00 pm  
& 1:00 pm - 3:00 pm

*I need to rent a hotspot or loaner laptop!*

*I've followed the online instructions, and my laptop still refuses to connect to the school's wifi!*

*I need help with my StarID!*

## Technology Services:

**DCTC**

[Technology Website](#)

### On Campus Support:

BYOD Help Center  
[Room 2-103](#)

Monday - Friday:  
8 a.m.-12 p.m. & 12:30-4:30 p.m

Use [this link](#) to complete a helpdesk request for technical assistance at DCTC

*It's the middle of the night, and I need help now!*

*It's the weekend, and I need help now!*

## [Minnesota State Service Portal](#)

Provides 24/7 virtual support for all your technology questions!

**Students at all MinnState colleges have access to this service.**

On the website, you can find [self-help instructional guides](#), [submit requests](#) for technology support, and [check the status](#) of previously submitted requests.